## U.S. DEPARTMENT OF COMMERCE U.S. Census Bureau

# 2010 CENSUS EMPLOYMENT

# Local Census Office Manager (LCOM) Greenville, SC

28-09-D10-ERB-224

#### Three Steps to Successfully Submit Your Application

#### Step 1: Prepare

Your application packet must contain the following:

- A resume or completed Application for Federal Employment (OF612). Make sure that it reflects your professional and/or volunteer experience that is RELEVANT to the position for which you are applying. (Application form OF612.pdf)
- 2. Declaration for Federal Employment Background Questionnaire (<u>Declaration OF306.pdf</u>)
- In the attached Recruiting Bulletin, there are 3 questions called Evaluation Criteria that you must address. Circle the appropriate letter, which reflects your experience, and write a description of your experience that supports the letter you circled.

#### Step 2: Review

- 1. Do you meet the experience and qualifications for the position?
- 2 Did you circle the appropriate letter, which reflects your experience level and answer all evaluation criteria questions?

#### Step 3: Submit

- Bring your completed application packet with you to your testing site on your scheduled testing day.
- 2. You must call to schedule your testing appointment by June 12, 2009.

Charlotte Regional Census Center 3701 Arco Corporate Drive, Suite 250 Attn: Human Resources Charlotte, NC 28273-7007



# 2010 CENSUS U.S. DEPARTMENT OF COMMERCE US Census Bureau Recruiting Bulletin

OPENING DATE: May 19, 2009 RECRUITING BULLETIN NO: 28-09-D10-ERB-224

LOCAL CENSUS OFFICE (LCO): Greenville, SC

CLOSING DATE: June 12, 2009

POSITION TITLE: Greenville LCO, Local Census Office Manager (LCOM)

PAY RATE: \$25.25 per hour NUMBER OF VACANCIES: One (1)

EXCEPTED SERVICE APPOINTMENT: Schedule A Appointment, not-to-exceed one year, with

the possibility of a one year extension.

WHO MAY APPLY: All citizens residing in the following counties of: Greenville and

Spartanburg.

**JOB DUTIES: Local Census Office Manager (LCOM):** 

The position manages staff and resources to carry-out office and/or field procedures; to direct and control all operational functions, resources, personnel; and implements a team-based environment to lead a temporary staff of office and field employees through multiple levels on accomplishing production goals and quality standards of enumerating all of the residences in the 2010 Census area of operation. The position must build strong local support for the Census by establishing effective relationships with local community-based and volunteer organizations and/or governments, and marketing the Census message to local media outlets (may include interviewing with these outlets.) The position will also include developing and making presentations; adapting the presentation to the specific audience; and speaking extemporaneously to a variety of audiences. This position will analyze office production operations and seek to eliminate bottlenecks and impediments to efficiency. Incumbent must analyze analytical and anecdotal information to develop systems for an efficient office operation supporting field activities.

#### **QUALIFICATIONS and HOW TO APPLY**: All applicants MUST:

- 1) Take a written management test Applicants must take and pass a written test for LCO management positions. Call the 2010 Census Job Line at 866-861-2010 during the open period of the recruiting bulletin and schedule a testing date and time. The Job Line will prompt you to provide your zip code then you will be connected to a Local Census Office. Be prepared to provide the Recruiting Bulletin Number(s), and position title(s) for the jobs(s) you are seeking.
- 2) Bring the following completed forms to the testing session for each position for which you are applying. (For example, if you are applying for 2 management positions, you must bring 2 copies of the OF-306, 2 resumes, and 2 copies of the Evaluation Criteria.)
  - A. OF-306 form Declaration of Federal Employment,
  - B. Your résumé or Optional Application for Federal Employment, the OF-612 form.
  - C. Completed Evaluation Criteria (See next page). Applicants must have at least the minimum experience in each of the three areas contained in the Evaluation Criteria. Your experience for all three Evaluation Criteria must be at least at the level described as "c" in the attached Evaluation Criteria Statement for the Local Census Office Manager. If you do not have that level of experience for any one of the questions, you are not qualified for the position. For each of the three Evaluation Criteria statements in the attachment, select the letter that best describes your experience and defend your selection as instructed. You must have experience in all aspects of the work described in order to claim credit for any given level. If you do not meet any part of the description for a level, you may not take credit for it and must choose one of the lower levels that you do meet in full.
  - D. Applicants claiming 5-point veteran's preference must submit a DD-214 to receive preference. Applicants claiming 10-point veteran's preference MUST submit the SF-15, Application for 10-Point Veteran Preference, with the required proof (i.e., statement from the Department of Veterans Affairs) and the latest copy of the DD-214, Certificate of Release or Discharge from Active Duty. Applicants claiming 10-point preference who do not submit the required documentation will receive 5-point Veteran's preference.

Bring A, B, C and D (D if applicable) to your testing session.

<b>Printed Name:</b>	LCO:	Greenville, SC

## EVALUATION CRITERIA STATEMENT FOR Local Census Office Manager (LCOM)

Local Census Office Manager (LCOM)				
COLUMN A			COLUMN B	
Applicants <u>are required</u> to answer each of the three questions below in Column A by circling the best response <u>and</u> supporting that response in Column B.		olumn A by circling the best response and supporting	<ol> <li>Applicants are also required to complete the following.         <ol> <li>Indicate the employer from your attached résumé or other application form that verifies the answer you selected. <u>AND</u></li> <li>Write in the space below your experience that supports your answer. In addition to listing your experience, you <u>must include</u> the employer's name and address, the title of the position, and the dates of employment.</li> </ol> </li> </ol>	
1.	exp sup acc	ease select the answer that best describes your perience demonstrating the ability to provide direct pervision over both employees and supervisors to complish production and quality standards. Incle the appropriate letter.)	Response must support answer circled in Column A.  1.Employer's Name:  Employer's Address:	
	a.	As my primary responsibility, I have experience with <b>both</b> of the following:	Employer's Phone:	
		(i) Managing a staff of 100 or more employees that included at least two levels/tiers of subordinate management (e.g. I supervised manager(s) who, in turn, supervised other supervisor(s) or teamlead(s);	2. Write description of your experience that supports your answer.  DO NOT STATE "SEE RESUME"	
		(ii) Managing employees who worked in multiple geographic locations <u>and</u> , ensuring that work product is conducted in accordance with government or corporate policy and regulations.		
	b.	As my primary responsibility in a former position, I have experience with <b>both</b> of the following:		
		(i) Managing a staff of 30 or more employees that included at least two levels of subordinate management (e.g. I supervised manager(s) who, in turn, supervised other supervisor(s) or teamlead(s); and,		
		<ul><li>(ii) Ensuring that work product is conducted in accordance with government or corporate policy and regulations.</li></ul>		
	c.	I have experience with <b>both</b> of the following:		
		(i) Managing at least 10 employees through one level/tier of subordinate management (e.g., I supervised supervisor(s)/team lead(s); <a href="mailto:and-unitarity">and</a>		
		(ii) Ensuring that work product is conducted in accordance with government or corporate policy and regulations.		
	d.	My experience is less than what is described above.		
			Additional employers may be listed as needed.	

Printed	Name:	_ LCO:_ Greenville, SC					
	EVALUATION CRITERIA STATEMENT FOR Local Census Office Manager (LCOM)						
	COLUMN A Please select the answer that best describes your experience effectively communicating organizational	COLUMN B  Response must support answer circled in Column A.  1.Employer's Name:					
£	goals.						
3	n. I have experience <b>representing my organization</b> by preparing and giving speeches and presentations to the media, businesses, community, governmental, nongovernmental, and professional organizations to gain support, partnership, and/or participation in organizational programs. Specifically, I have established relationships with diverse <b>cultural</b> , <b>community</b> , <b>religious</b> , <b>or other nongovernmental organizations</b> to gain support or participation in organizational programs. This experience resulted in tangible results/benefits for my organization.	Employer's Address:  Employer's Phone:  2. Write description of your experience that supports your answer.  DO NOT STATE "SEE RESUME"					
ł	o. I have experience representing my organization by preparing and giving speeches and presentations to organizations outside of my place of employment to gain support or participation in organizational programs. However, my experience has not included developing working relationships with diverse cultural, community, religious, or other nongovernmental organizations. My experience included preparing and giving speeches and/or presentations to outside organizations' leaders and/or members, and resulted in tangible results/benefits for my organization.						
C	c. I have experience establishing working relationships with different branches or sections within my organization to gain support or participation in organizational programs. My communication was limited to preparing and giving speeches and presentations to <b>internal</b> customers within my organization, including senior management. This experience resulted in tangible results/benefits for my organization.						
C	d. My experience is less than what is described above.						

Printed Name:	LCO:_ Greenville, SC			
EVALUATION CRITERIA STATEMENT FOR Local Census Office Manager (LCOM)				
COLUMN A  3. Please select the answer that best describes your experience with the administrative functions of an office.	COLUMN B  Response must support answer circled in Column A.  1.Employer's Name:			
<ul> <li>a. I have managed the administrative functions of an office of at least 50 employees. I have done all of the following: recruitment, selection, hiring, training, and disciplining subordinate staff.</li> <li>b. I have managed most of the administrative functions for an office of at least 30 employees. This included management experience in three or more of the following: recruitment, selection, hiring, training, and/or disciplining subordinate staff.</li> <li>c. I have managed some administrative functions of an office of at least 10 employees, however I was only responsible for at least two of the following: recruitment, selection, hiring, training, and/or disciplining subordinate staff.</li> <li>d. My experience is less than what is described above.</li> </ul>	Employer's Phone:  2. Write description of your experience that supports your answer.  DO NOT STATE "SEE RESUME"			

Additional employers may be listed as needed.

<u>APPLICATION DEADLINE</u>: Your testing appointment must be scheduled during the open period of the Recruiting Bulletin.

**OTHER INFORMATION**: This is a temporary Full-time position. The incumbent of this position is covered by the mixed-tour employment program. This means that your work schedule may be changed from full-time to part-time, or intermittent to accommodate fluctuating workloads. Payment of relocation expenses IS NOT authorized.

### THE U.S. DEPARTMENT OF COMMERCE IS AN EQUAL EMPLOYMENT OPPORTUNITY EMPLOYER

THIS CENSUS BUREAU DOES NOT DISCRIMINATE IN EMPLOYMENT ON THE BASIS OF RACE, COLOR, RELIGION, SEX, NATIONAL ORIGIN, POLITICAL AFFILIATION, SEXUAL ORIENTATION, MARITAL STATUS, DISABILITY, AGE, MEMBERSHIP IN AN EMPLOYEE ORGANIZATION, OR OTHER NON-MERIT FACTOR.